



INCIDENT MANAGEMENT

This section contains two parts:

- **Major Incident Management and Guidelines**—
Contains updated information from NIMS and is for use during a major event which requires extensive coordination with other first responders such as EMS and Fire.
- **Routine Incident Management and Guidelines**—
Contains information more routinely encountered and generally does not require major coordination with other first responders.

Major Incident Management & Guidelines

Ensure responder safety with personal protective measures and shielding as necessary.

- 1 **Establish Command**
- 2 **Select and Set Up Command Post:**
 - ✓ Neutral ground, outside inner perimeter or cold zone, but within security perimeter
 - ✓ Assess command post security
- 3 **Ensure Scene Security:**
 - ✓ Isolate area / deny entry
- 4 **Assess Staging:**
 - ✓ Provide, identify, designate safe staging location(s) for incoming units
- 5 **Assess Emergency Egress Routes:**
 - ✓ Position apparatus to facilitate rapid evacuation
 - ✓ If you must use emergency egress reassemble at designated rally point(s)
- 6 **Designate Incident Safety Officer (see Incident Command Chart):**
 - ✓ Ensure personal accountability system is in place



- 7 Consider Liaison or Public Information Officer Position(s)**
- 8 Assess Decontamination Requirements:**
 - ✓ Gross decontamination
 - ✓ Mass decontamination
- 9 Consider Need For Additional / Specialized Resources:**
 - ✓ Fire / EMS / HazMat
 - ✓ Law Enforcement / Explosive Ordinance Disposal (EOD)
 - ✓ Public Works / Public Health / Environmental
- 10 Consider event as a Potential Crime Scene:**
 - ✓ Consider everything at site as potential evidence
 - ✓ Ensure coordination with law enforcement
- 11 Make Appropriate Notifications:**
 - ✓ Update situation report
 - ✓ Hospitals / Utilities / Law Enforcement as appropriate
- 12 Prepare for Transition to Unified Command**
- 13 Ensure Coordination for Communications:**
 - ✓ Identify Needs
- 14 Order Resources**

Examples When ICS Should Be Used

- 1 Incidents (unplanned occurrences):**
 - ✓ Major Traffic Collision
 - ✓ Hostage Situation
 - ✓ Bomb Incident
 - ✓ Air Crash
 - ✓ Hazardous Materials Spill
 - ✓ Officer-Involved Shooting
 - ✓ Civil Disorder / Riot
 - ✓ Fires and Explosions
 - ✓ Landslide



2 Events (planned occurrences)

- ✓ Dignitary Visit
- ✓ Large Sporting / Concert Event
- ✓ Parades / Demonstrations

3 Disasters (major emergencies generating several incidents)

- ✓ Earthquake
- ✓ Flood
- ✓ Severe Winter Storms

4 Routine Incidents (it is of great benefit to use ICS for all incidents)